

OWNER'S GUIDEBOOK

Wooden garage doors

This guidebook applies to doors delivered after June 1st 2014

MAINTENANCE

- Your door must be cleaned at least twice a year. When doing your maintenance, use a damp, soft cloth with lukewarm water.
- DO NOT use SOAPS or CLEANING SOLUTIONS. DO NOT use PRESSURE WASHERS or HOSE DOWN the door or threshold. Doing so will damage the door's finish and these damages are not covered by our warranty.
- It's important to also pay attention to the alignment of the photocells (magic eye) this allows the motor to function correctly.
- It's normal that after several years, generally between 3 and 5 years, to redo the varnish to protect the door from UV rays. We offer a maintenance service which includes the application, by means of a paint gun, of a layer of varnish, this is done by one of our qualified technicians. To book an appointment, please communicate with us.

Here are some of the signs that indicate that your door needs maintenance :

- Irregularity of the surface finish : glossy / dull parts
 - Flaking in some areas
 - Irregularity of the color (stain touch up)
 - Damages in the wood (scratches)
- It's possible that after numerous years, generally between 15 to 20 years, that the stain and varnish of the door needs to be redone. We can then offer the in factory stripping of your door. To book an appointment, please communicate with us.

ADJUSTMENTS

Garage doors generally require a minimum of adjustments. We recommend that every 3 years a preventative maintenance be done. This includes :

- Lubricating of the rails, hinges and springs
- Checking the tension of the cables
- Checking or replacement, if needed, of the weather strips
- Adjusting the motor
- Adjusting the springs

WATERING INSIDE THE GARAGE

It is possible to wash your car inside the garage but, it's important not to water abundantly the garage door with water. The lining of the garage door is a Lauan plywood, which, if watered abundantly could risk delamination, this is not covered by our warranty.

Furthermore, if the door is watered in a regular way, the wood will gorge itself with water, making the door heavier. At this time, the springs will no longer be calibrated and an adjustment will be necessary. This type of intervention is not covered by our warranty.

SPLASHES

As for the finish, the protective product used is permeable this allows the exchange of moisture between the wood and the environment. This characteristic allows the varnish to last longer without flaking.

If the door is constantly splashed by the water streaming down the roof or falling from a gutter, the wood will gorge itself with water. When pale spots appear on the wood, it is imperative to correct the situation by either installing gutters over the door, moving the existing descent of the gutter or adding a flexible hose to the end of the gutter to divert the water away from the door.



Even if no spots appear on the door, in no case, the door should be regularly splashed with water, this could cause serious damages and they will not be covered by our warranty.